

**Ryan M. Cameron**  
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**Professional Summary:** A higher education administrator specializing in the areas of IT innovation and operations, using “dev-ops” methodologies. A scholar in the fields of artificial intelligence, research computing, and virtual reality. A nationally recognized educator with over 15 years of experience in information systems, strategic planning and project management. A veteran data and analytics architect. Certified in design thinking. Empathy-driven and dedicated to positively transforming student experiences.

**Education:**

- **2020 American College of Education**
  - Ed.D., Higher Education Leadership
- **2009 University of Phoenix, Phoenix, AZ.**
  - M.S., Information Systems
- **2001 Southern Illinois University, Carbondale, IL.**
  - B.A., Radio, and Television

**Employment:**

**2018- Present Assistant Vice President & Deputy CIO, Creighton University**

- Serves as the joint organizational leader for the Division of IT and the Creighton Office of Innovation in a multi-state and global university.
- Responsible for shaping the university’s digital services and support vision by providing strategic leadership for IT services, digital transformation, research technology, virtual / global engagement, and partnerships.
- Leads IT governance, project and process management. Directs IT project prioritization for all departments, and divisions including 9 colleges and schools.
- Designs, develops, maintains, and implements strategic plans and digital roadmaps in support of new capabilities and efficiencies that, evaluate, and continuously improve learning experiences in a variety of formats.
- Leads a team of 90+ employees in the support of business / operational, and teaching / learning technologies.
- Co-creator of the Creighton Center for Corporate and Professional Excellence, generating new revenue through certificate programs and intellectual property.
- Develops and implements a complement of integrated student service "one-stop" models and designs and executes academic programming.
- Leads the development and oversight of annual operational and capital budgets, designed to maximize the university strategic plan.

**2015-2018 Executive Director, CTO - Innovation and R&D, Creighton University**

- Responsible for identifying growth opportunities through innovation and linking technology investments in support of the university digital strategy.
- Assisted the Vice President, guiding technological change, planned a budget of \$6.5 million, built, modified, and deployed IT systems, support, and services.
- Led teams within the IT governance structure, supporting projects including, ERP, ITSM, CRM, and enterprise systems supporting academic operations.
- Created, established, and administered the research and development lab (RaD Lab), a maker-space supporting intellectual propriety and business start-up incubation.
- Fostered faculty collaborations, and facilitated engagement in conducting research and developing local, regional, and global scholarship opportunities.
- Led the development of faculty federated research “supercomputing” systems and secured \$1.2 million in grants, in the humanities and bioinformatics.
- Facilitated the collection, analysis, interpretation, and dissemination of research data, develops and implements plans for managing IT security and capacity.
- Collaborated, created new partnerships, developed grants, and advocated for gifts in support of scholarly, research-driven, and operational opportunities enhancing teaching and learning. Acquired \$700K+ in gifts and grants.
- Provided reports and advises stakeholders on trends in education, information technology, and related markets, identified opportunities for the university.
- Managed division-specific internal and external communications developed and implemented comprehensive communication and marketing campaigns.

**2012-2015 Senior Director, Information Technology, Creighton University**

- Provided vision, strategy, and leadership for strategic and tactical planning, development, evaluation, and coordination of IT services and operations.
- Facilitated communication between staff, management, vendors, and other technology resources including publications, alerts, outages, social media campaigns, and community outreach.
- Developed and implemented remote, desktop, and distributed support services.
- Designed, oversaw, and implemented online and on-ground training programs.
- Oversaw university service contracts, computer purchasing, and refresh programs.
- Supervised service and support teams including, help desk, desktop engineering, classroom environments, application administration, and instructional technology.
- Designed, established, and maintained a multi-state, multi-site, network infrastructure for local and wide-area connectivity and remote access.
- Designed, implemented, and evaluated the systems that support end-users in the application of technologies supporting teaching, learning, and business functions.

**2010-2012 Dean of Faculty, Online School of Information Technology, ITT Tech**

- Accountable for the online school of I.T. servicing 2,500 students including, the achievement of performance objectives, student success, re-entry, and retention.

- Oversaw integrating technology into the curricula, conducted regular curriculum meetings regarding revisions to courseware, and teaching resources.
- Managed 40 faculty members, ensured instructional quality and performance metrics were met, created schedules, and assigned courses.
- Monitored faculty activities and communicated performance expectations for student grades, attendance to ensure compliance with accreditation policies.
- Performed detailed analytical and statistical reviews of faculty and student performance data, and satisfactory academic progress (SAP).
- Created academic goals and objectives for the institutional effectiveness plan.
- Evaluated emerging technologies and served as a subject matter expert for the national curriculum committee, career services, students, and faculty.

**2009-2010 Advanced Learning Center Administrator, Avon Community Schools**

- Managed district-wide data, wireless, digital media systems, and I.T. infrastructure.
- Presented training and course materials to staff and students for school interoperability framework (SIF) and student management systems.
- Instituted the development of online computer information systems education.
- Monitored standards-based performance indicators for student groups.
- Planned and implemented technical support in the Avon Advanced Learning Center.
- Supervised staff and student help desk technical support teams.
- Produced and directed e-learning content, including distance and web-based courses, tutorials, videos, labs, and instructional content.
- Developed and supported department web-based social media interactions including podcasts (RSS feeds), MySpace, Facebook, and Twitter broadcasts.
- Designed and launched marketing and recruitment campaigns for the Indiana Chief Technical Officer Council.

**2006-2009 Director of Information Technology, Mt. Morris School District**

- Implemented and managed all I.T. service and support areas of a K-12 campus including networking, data, voice, video, security, and desktop/web 2.0 applications.
- Administered RFPs, bids, contracts, and the project management of a 1.3 million-dollar I.T. fiber network, operations center, and data facility installation.
- Conducted interviews and led candidate selection committees for I.T. staffing.
- Instituted distance learning coursework with student enrollment totaling 93%.
- Provided student academic advisement services including the completion of course pathways and career mentorship.
- Formed and led an information literacy committee to monitor academic quality.
- Designed and promoted professional development for teaching faculty and staff.

**Awards and Honors:**

- American College of Education- Kappa Delta Pi
- Creighton University- Magis Student Club Moderator of the year, 2015
- Rev. Thomas J. Lukaszewicz, S.J. - Administrator of the year Award, 2014
- Colorado Community Colleges- E.T.I.L. Academic Innovator Award, 2011

- ITT-ESI- Leadership Excellence Award, 2010
- National Academy of Television Arts and Sciences- Emmy Awards, 2005 & 2006

**Service Activities:**

- Encuentro Dominicano, Study Abroad Program Ambassador
- Philippine Jesuit Foundation, Fundraiser
- Kiva, Micro-Loans for students, Team Leader
- American Heart Association, University Team Captain
- Melvin and Bren Simon Cancer Center, Fundraiser / Volunteer